



Instructions for operators flying to and from the Netherlands

Directorate-General for Civil-
Aviation and Maritime Affairs
Civil Aviation Directorate

COVID-19 measures for passengers flying to and from the Netherlands

Date

Introduction

In order to prevent the spread of coronavirus, the Dutch government has put rules in place for passengers flying to the Netherlands.

COVID-19 travel requirements for passengers

Passengers flying to the Netherlands are required to meet the following conditions:

NOTICE: Before boarding, airlines shall verify if passengers meet the below-mentioned requirements. If passengers fail to meet these conditions, they shall be refused on the flight and are not permitted to board the aircraft.

1. EU-entry ban

Due to the COVID-19 pandemic, a European entry ban is in effect for some people, barring them from travelling to the European Union (EU) or the Schengen area. EU or Schengen area residents are automatically exempted from the EU-entry ban. Non-EU or Schengen area residents are not exempted unless they fall into one of the exemption categories for the travel ban.

For more information on the EU-entry ban exemption categories, please check the latest NOTAM or visit: <https://www.government.nl/topics/coronavirus-covid-19/visiting-the-netherlands-from-abroad/exemptions-to-the-entry-ban>

During the flight

If a passenger develops symptoms of COVID-19 during the flight, operators should use the special safety kits and follow the standard procedure, including informing air traffic control.

Informing passengers

Operators are recommended to inform passengers as follows, prior to disembarking in the Netherlands:

- *Please abide by hygiene rules. If you develop symptoms, please do a self-test.*
- *It is strongly advised to perform a self-test upon arrival in the Netherlands and on day 5.*

Phone number for coronavirus testing

It is strongly advised to perform a self-test upon arrival in the Netherlands and on day 5. If a passenger develops COVID-19 symptoms within 10 days of arriving in the Netherlands from another country, it is strongly advised to do a self-test. If the result shows positive, please confirm your test result by making an appointment by calling **0800 1202**.

Contact tracing

If a passenger tests positive for COVID-19, the local health authorities may request operators for passenger locator data in a very short time (including seat number) for contact tracing. Operators should therefore keep this information for at least 2 weeks after each flight. A passenger locator form drafted in accordance with international standards can be used for this purpose.

Questions

If you have any questions about passengers presenting symptoms before boarding, please contact the local health authority at the airport of departure in accordance with the standard procedures.

For general questions in the Netherlands you can contact the local health authority at the airport of arrival.

Airport	Local health authority	Phone number
Amsterdam Schiphol	GGD Kennemerland	+31 (0)23 789 1612
Maastricht Aachen	GGD Zuid Limburg	+31 (0)88 880 5005
Rotterdam The Hague	GGD Rotterdam Rijnmond	+31 (0)10 443 8031
Eindhoven	GGD Brabant Zuid-Oost	+31 (0)88 003 1100
Groningen Eelde	GGD Drenthe	+31 (0)59 230 6300

Closing remarks

Your cooperation is extremely important and is very much appreciated by the Dutch Government.