



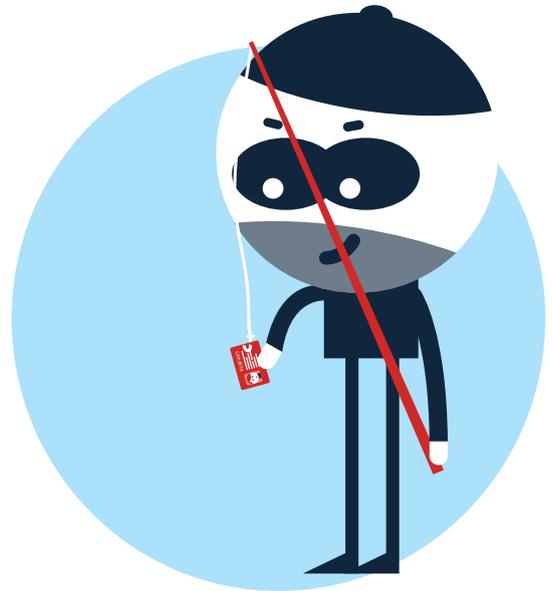
Don't give fraudsters a chance

A good IDEa

Shopping online but never paying. Borrowing money then disappearing. Taking out a contract for the latest smartphone then running off with it. Now imagine someone's doing this in your name. The fraudster has vanished without a trace. And you're left with the bill.

How can this happen? A fraudster can steal your personal details through an online advert or a 'phishing' mail. This is known as 'identity theft'. Using this information to pose as you is 'identity fraud'. And it can have far-reaching consequences.

Fortunately, many organisations are taking steps to combat these practices. But there are also many things you can do yourself to reduce your risk.



What can fraudsters do in your name?



shop online and take out contracts on phones or other things



open bank accounts and apply for credit cards



access online public services



rent a car or take a test drive



book a hotel room or rent a house

hack your social media or email accounts



Tips to reduce your risk



Don't make it easy for fraudsters

- 1 Keep your identity documents in a safe place. If they're lost or stolen, tell your municipality to cancel them immediately.
- 2 Make sure no one can steal post by reaching through your letterbox.
- 3 Protect logins – like DigiD or social media logins – using two-step verification. This means you'll receive an additional login code by text message or through an app. So fraudsters can't do anything without also having your phone, tablet or computer.

For more information about protecting your computer, tablet or phone against online threats, go to www.veiliginternetten.nl



Don't share your details or documents with the wrong people

- 1 Check their story. Phone the organisation and explain who's approached you and what they have asked for.
- 2 If you're buying or selling goods online, never send a copy of your identity document or other document containing personal details to the other person.
- 3 Never click a link to a login page in an email. Instead, type the website into your browser bar. The official DigiD login page is: <https://digid.nl>.

'Hang up, click away, call your bank'
www.veiligbankieren.nl/en



Don't hand your details to fraudsters on a plate

- 1 Shred old documents containing your personal details or address. Delete data from old computers or phones.
- 2 Be careful what you share on social media. Don't post any photos of your passport, identity card or driving licence.
- 3 If you make photocopies of documents, take care that they can't be used by fraudsters. Write the date and purpose on them. Cross out any details that aren't needed. Download the KopieID-app.

If you are the victim of identity theft or fraud, inform the Central Identity Theft and Error Reporting Centre. They can give you advice and support.
Go to www.government.nl/topics/identity-fraud
Or call +31 (0)88 900 1000