Ministry of Infrastructure and Water Management

Instructions for operators flying to and from the Netherlands

COVID-19 measures for passengers flying to and from the Netherlands

Version 2

Directorate-General for Civil Aviation and Maritime Affairs

Civil Aviation Directorate

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Attachments

-Health Declaration Form

-Letter for passengers

Introduction
In order to prevent the spread of coronavirus, the Dutch government has put rules in place for passengers flying to and from the Netherlands. Passengers are required to complete a Health Declaration Form. Passengers from certain countries are also asked to self-quarantine for 10 days after arriving in the Netherlands. For more information about which countries/regions these are, go to https://www.government.nl/topics/coronavirus-covid-19/tackling-new-coronavirus-in-the-netherlands/travel-and-holidays/self-quarantine. These measures are based on Dutch public health legislation and apply to all flights departing from and arriving at Dutch airports. Crew members are exempted from these measures, but they must meet the regular fit-to-fly requirements.

Health Declaration Form
All passengers aged 13 and above travelling to and from Dutch airports must complete a Health Declaration Form. The form contains questions about the presence of symptoms which could be related to coronavirus disease (COVID-19). Before boarding the crew must check passengers' completed forms as well as perform the usual visual check. The Health Declaration Form is appended to these instructions. The form is available in Dutch, English, French and Spanish.

Any passengers presenting with one or more of the symptoms listed in the Health Declaration Form are not allowed to board the aircraft. This also applies to transit passengers. In these cases, please contact the local health authorities and request further instructions.

Instructions for passengers

All passengers aged 13 and over must have completed a Health Declaration Form before boarding. Travellers from certain countries are also asked to self-quarantine for 10 days immediately after arriving in the Netherlands. For more information about which countries/regions these are, go to https://www.government.nl/topics/coronavirus-covid-19/tackling-new-coronavirus-in-the-netherlands/travel-and-holidays/self-quarantine. Passengers from these countries/areas should be given the 'letter for passengers' which is appended to these instructions. This letter gives them more information about the basic rules in the Netherlands, how to self-quarantine and what to do if they develop COVID-19 symptoms. This information can also be provided digitally.

During the flight

If a passenger develops symptoms of COVID-19 during the flight, you should use the special safety kits and follow the standard procedure, including informing air traffic control.

Informing passengers

You are instructed to inform passengers as follows prior to disembarking in the Netherlands:

- *Welcome to the Netherlands. To minimise the spread of coronavirus, passengers must stay 1.5 metres away from others when disembarking the aircraft and in the terminal buildings.*

- *Please keep your face mask on until you have left the airplane. You may also have to wear a face mask in certain parts of the terminal. You will be informed about this in the terminal.*

- *When disembarking your Health Declaration Form may be checked. Please keep the form with you until you have gone through passport control. Dutch border control officers could ask for your declaration.*

- *Avoid busy places. Stay 1.5 metres away from others and practice good hygiene. If you develop symptoms, get tested and self-isolate in your accommodation.*

- *When using public transport, you must wear a non-medical face mask.*

  - *(Additional message on flights from countries/regions for which self-quarantine is required (list at https://www.government.nl/topics/coronavirus-covid-19/tackling-new-coronavirus-in-the-netherlands/travel-and-holidays/self-quarantine)):*
    If the Netherlands is your final destination, you must self-quarantine for 10 days. For more information about coronavirus measures in the Netherlands, please read the flyer and the letter for passengers.

- *Thank you for your cooperation.*

Contact tracing

If a passenger tests positive for COVID-19, the local health authorities may request operators passenger locator data in a very short time (including seat number) for contact tracing. Operators should therefore keep this information for at least 2 weeks after each flight. A passenger locator form drafted in accordance with international standards can be used for this purpose.

Questions

If you have any questions about passengers who present with symptoms before boarding, please contact the local health authority at the airport of departure in accordance with the standard procedures.

For general questions in the Netherlands you can contact the local health authority at the airport of arrival.

Airport	Local health authority	Phone number
Amsterdam Schiphol	GGD Kennemerland	+31 (0)23 789 1612
Maastricht Aachen	GGD Zuid Limburg	+31 (0)88 880 5005
Rotterdam The Hague	GGD Rotterdam Rijnmond	+31 (0)10 443 8031
Eindhoven	GGD Brabant Zuid-Oost	+31 (0)88 003 1100
Groningen Eelde	GGD Drenthe	+31 (0)59 230 6300

Phone number for coronavirus testing

If a passenger develops COVID-19 symptoms in the Netherlands, they can make an appointment to get tested by calling 0800 1202.

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