



Inspectorate
Ministry of Social Affairs and Employment

What does the Inspectorate SZW do?

The Inspectorate SZW works for fair, healthy and safe working conditions and socio-economic security for everyone

1 Organisation

A greater effect with one Inspectorate SZW

The Inspectorate SZW started on 1 January 2012. The Inspectorate SZW is a combination of the organisations and activities of the former Labour Inspectorate, the Work and Income Inspectorate and the Social and Intelligence Investigation Service of the Ministry of Social Affairs and Employment. The Inspectorate SZW works for fair, healthy and safe working conditions and socio-economic security for everyone.

Supervision and investigation tasks of the Inspectorate SZW

- Supervision of compliance with the regulations in the area of working conditions and the prevention of major hazards involving dangerous substances.
- Supervision of compliance with the regulations concerning illegal employment and minimum wages.
- Offering an insight into the effectiveness of the system of work and income by studying the implementation of social security acts by the Employee Insurance Agency (UWV), the Social Insurance Bank (SVB) and municipalities.
- Detection of fraud, exploitation and organised crime within the chain of work and income (labour exploitation,

human trafficking and large scale fraud in the area of social security).

This is carried out under the direction of the Public Prosecution Service.

The Inspectorate SZW also monitors risks and relevant developments in the policy fields of the Ministry of Social Affairs and Employment and reports these to ministers, state secretaries and policy makers.

Smarter, more effective and more efficient supervision

By combining the three organisations, the supervision of the compliance with rules and regulations across the whole range of Social Affairs and Employment is organised in a smarter, more effective and more efficient way. This is done on the basis of SZW-wide risk analyses and by applying a smart mix of:

- preventive actions (information about rights and obligations);
- inspections;
- investigations;
- repressive interventions (such as fines and the enforcement of criminal law).

Structure of the Inspectorate SZW

The Inspectorate SZW has the following departments:

- **Labour Market Fraud:**
supervises the observation of the Foreign Nationals Employment Act, the Minimum Wage and Minimum Holiday Allowance Act and the Placement of Personnel by Intermediaries Act (to combat illegal labour, evasion of the minimum wage, labour exploitation, dishonest job mediation and other forms of labour market fraud);
- **Working Conditions:**
supervises the observation of the Working Conditions Act and the Working Hours Act (to promote safe and healthy working conditions and work and rest periods for employees);
- **Major Hazard Control:**
supervises the observance of the Major Accidents (Risks) Decree 1999 and the Additional Risk Assessment and Evaluation (to limit the risks for employees and the environment of companies that work with large quantities of hazardous substances);
- **Investigations:**
is responsible for the criminal enforcement with regard to labour market fraud, labour exploitation, (organised) benefit fraud and fraud with labour-related subsidies;
- **Work and Income:**
executes a system-oriented supervision of the system of implementation of social security acts;

- **Analysis, Programming and Monitoring (APS):**
is responsible for strategy development and programming of supervision and investigation activities, risk analyses, monitoring, measuring effects and the communication activities;
- **Inspectorate Support & Information Management:**
is responsible for the operational management, inspectorate support, front office and imposing and collecting administrative fines and penalty payments.

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Priorities Inspectorate SZW

The Inspectorate SZW is selective in its supervision. It determines its priorities on the basis of risk analyses that cover the entire policy field of the Ministry of Social Affairs and Employment. Thus the Inspectorate can use its capacity efficiently and successfully where it is really needed.

On the basis of the results of the risk analysis for the year 2012 the Inspectorate has allocated a high priority to the following task areas for the coming years:

- illegal employment;
- labour exploitation;
- companies with a structurally poor score in the field of safety in the workplace;
- companies that work with hazardous substances;
- benefit fraud.

As is the case with each risk analysis, this is a set of priorities matching the present circumstances. If changing circumstances give cause to this, the set priorities will be adapted.

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Complaints, tips, reports and applications

Do you want to contact the Inspectorate SZW for a report, complaint or question?

Inspectie SZW (Inspectorate SZW)

Telephone: 0800 - 5151 (free)

Post: Postbus 820, 3500 AV Utrecht

www.inspectieszw.nl

Industrial accidents requiring notification

can best be reported by phoning the above-mentioned telephone number. You can also report industrial accidents outside office hours by phoning this number.

Employers are obliged to **immediately** report industrial accidents that result in hospital admission, permanent injury or death to the Inspectorate SZW.

You can also contact the Inspectorate SZW for:

- reporting complaints about your working conditions;
- offering tips about illegal labour, exploitation and/or payment below the statutory minimum wage;
- notifications, reports and applications for exemptions (such as the removal of asbestos, child labour, etc.);
- reporting Health & Safety catalogues for testing;
- reporting a fraud crime (anonymously) in the field of work and income (benefits, tenures, subsidies, possible exploitation of employees).

See: www.inspectieszw.nl/contact

4 More information?

If you have any other questions after reading this brochure, please check our website: www.inspectieszw.nl and www.inspectieszw.nl/english

If you have general questions for the central government, see: www.rijksoverheid.nl
Telephone: 1400

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